



How to use the Dashboard Tab

The dashboard provides a way to quickly access some of your key features.

MESSAGES

This shows at a glance how many new messages you have, and your total number of messages.

You can click on the link to go and manage those messages.

MISSED CALLS

Shows your recent missed calls.

If calls are from people in your contact list, their name is displayed along with their phone type. Click on a caller's name to jump directly to their contact list entry.

CONTACTS

Provides an easy way to look up a contact by name and view their details. For more information, see the help for the contacts page.

CALL MANAGER SETTINGS

Shows you how your incoming calls are handled. You can change this by following the "Change Settings" link through to the Call Manager tab.

SETTINGS

Shows the current settings for some of your key services.

To change the settings for any of these services, click on the name of the service to jump directly to the relevant configuration.

CLICK TO DIAL

You can use phone numbers on this page, (including any numbers which have been recognized via your contacts and thus displayed as a name rather than a number) to directly place a phone call via Click to Dial.

Clicking the phone number brings up a menu of options. The menu includes an entry to make the phone call. On names that have been recognized from your contacts, the menu additionally offers the choice of displaying the full contact entry for that name.

A Click to Dial call

- first calls your phone
- when you answer that, places the call to the target phone.

A popup shows the progress of these stages and the duration of the call once the target phone has been answered. If you pick up your phone, but there is a problem calling the target phone, the web page will not report the problem since you will hear the problem via the phone itself. This matches the behavior you would expect had you picked up the phone yourself and dialed manually. You can end the call via your phone in the usual way, or by pressing the End Call button on the popup. You can hide the popup without ending the call by pressing the Close button.

You can also place Click to Dial calls to any phone number by using the  or  button, which will ask you for the phone number to dial.